

# GivEnergy 7.2kW EV charger

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Thank you for choosing the GivEnergy 7.2kW EV charger (the "Product"). GivEnergy is committed to providing you with a reliable and high-quality electric vehicle charging solution. To demonstrate our confidence in the product's performance, we offer you the following warranty terms and conditions:

## 1. Warranty Coverage

GivEnergy warrants the Product against defects in materials and workmanship for a period of three (3) years from the date of purchase.

## 2. Warranty Benefits

During the warranty period, GivEnergy will, at its discretion, repair or replace any part or component of the Product that fails due to a defect in materials or workmanship, free of charge. This warranty is valid only for the original purchaser and is non-transferable.

## 3. Exclusions

This warranty does not cover: a) Damage caused by improper installation, operation, maintenance, or unauthorised repairs or modifications (whether or not such deviations occur in whole or in part as a result of any acts or omissions by you, or any person employed or sub-contracted by you). b) Damage resulting from accidents, misuse, abuse, neglect, fire, flood, lightning, or other external causes. c) Normal wear and tear or cosmetic damage that does not affect the functionality of the Product. d) Consumable components or accessories, such as fuses or cables, which have a separate warranty period. e) Any installation, removal, or transportation costs associated with the repair or replacement of the Product, nor any performance deviations caused by such removal and reinstallation of the Products in an alternative place from the original installation, without written approval from us.

## 4. Warranty Claim Process

To initiate a warranty claim, please contact GivEnergy's customer support team at [support@givenergy.co.uk](mailto:support@givenergy.co.uk). You will be required to provide proof of purchase and a detailed description of the issue. GivEnergy may also request additional information or conduct remote diagnostics to assess the problem.

## 5. Repair or Replacement

If a warranty claim is approved, GivEnergy will, at its sole discretion, repair the defective Product or replace it with a new or refurbished unit. The repaired or replaced Product will be covered under the remaining warranty period of the original purchase.

## 6. Limitation of Liability

GivEnergy's liability under this warranty is limited to the repair or replacement of the Product as described above. GivEnergy shall not be liable for any indirect, consequential, or incidental damages arising out of the use or inability to use the Product.

## 7. No Other Warranties

This warranty is the sole and exclusive warranty provided for the GivEnergy 7.2kW electric vehicle charger. All other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed.

## 8. Compliance with Laws and Regulations

The installation, use, and maintenance of the Product must comply with all applicable laws, regulations, and safety standards. Failure to do so may void the warranty.

## 9. Severability

In the event that any provision of this warranty is determined to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

## 10. Governing Law

This warranty shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from this warranty shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

Please retain this warranty document along with your proof of purchase. If you have any questions or need further assistance, please do not hesitate to contact GivEnergy's customer support team.

**Note:** This warranty is provided for informational purposes only and does not supersede any statutory rights or consumer protection laws that may apply in your jurisdiction.

